

CLIENT SERVICE FEE (COUNSELING FEE)

Due to the commission changes by the various Health Carriers, Affordable Medicare Solutions, LLC (hereinafter referred to as “AMS”) now has a Client Service Fee structure in place. This annual fee will provide to you throughout the calendar year the following services by your Agent and our Administrative staff:

- **Review:** We review your health insurance options and make recommendations based on your needs and budget.
- **Apply:** We submit your application paperwork for you and track the status until it is approved and you received ID cards!
- **Support:** We provide services throughout the year on policy notifications regarding payments or changes, assist with your healthcare.gov account to help you retain your subsidy, provide direct help on uncontrollable claim and billing issues, and assist with payment notifications and life event changes that can affect your policy and premium.
- **Service:** We also provide four hours of additional concierge service to handle issues on your behalf at no extra charge. If more service hours are needed, that will be an additional fee based on issues/time needed.
- **Remind:** We will reach out to let you know when it’s time to renew your plan or if there are upcoming major changes and how that affects your plan and/or premium including analytics on this volatile market.
- **Education:** We provide ongoing educational seminars, blogs, and one-on-one advice on how to avoid unexpected bills, maximize your benefits, and how to plug holes in your coverage. We provide education to you on your coverage benefits of your policies.

As indicated by the signature(s) on this form, I (we) have been advised and have full knowledge that in applying for insurance using AMS of Suwanee, Georgia as my agent/broker, I (we) are paying to AMS a one-time, service fee of \$_____ dollars. I (we) further understand and agree that AMS is permitted to navigate my Healthcare.gov account on my behalf if I (we) choose to enroll through the federal exchange Marketplace. I (we) further understand and agree that should the application for insurance be rejected, postponed, canceled, rated up, or should I (we) elect for any reason to withdraw or cancel the application for insurance or request the coverage be canceled or the application voided, the service fee is fully earned and that no portion of the service charge will be refunded or returned. Appointment cancellations received less than 10 days prior to the appointment date will result in the service fee being nonrefundable.

Disclosures: I (we) understand that these are in accordance with Sec. 33-23-46 of the Georgia Insurance Code. I (we) further agree and understand that if payment for said insurance or application is by personal or business check and should that remittance be returned by any financial institution as non-negotiable for any reason, I (we) agree we will be obligated to pay immediately in cash, cashier’s check, or money order an additional service fee to AMS the sum of Thirty- Five (\$35.00). I (we) understand and agree this fee is in addition to any premiums due and payable and is due to AMS regardless of the status of the application or request for insurance services. I (we) understand and agree that if the fee is non-paid after 30 days, I will be charged a late fee of \$25.00/month that the balance remains unpaid.

I (we) further agree and understand that AMS may also receive compensation from the insurer or other 3rd party for the placement of the insurance. This compensation is calculated based upon a contractual arrangement between the company or other 3rd party and the producer. I (we) further understand the amount of this compensation varies depending on the product type, face amount and other factors. While the individual healthcare market is in such a volatile state, most often we are paid zero compensation for enrolling services from the carriers.

Applicant 1 Signature	Printed Name	Date
Applicant 2 Signature	Printed Name	Date
AMS Representative Signature	Printed Name	Date

*Affordable Medicare Solutions does not receive endorsements from Medicare carriers in addition to this fee. Endorsements from health insurance (under 65) carriers may be provided in addition to this fee.